



Homeowner: \_\_\_\_\_

Homeowner: \_\_\_\_\_

Date: \_\_\_\_\_

## Warranty Procedure

A Jeff Lindsey Communities (JLC) representative has completed a walk-thru with you on your new home prior to your closing. The items which need to be addressed and are agreed upon by both parties shall be completed prior to closing. Cosmetic repairs specifically, noted on the walk thru list, must be completed and accepted prior to closing. If JLC allows this home to close with any outstanding items from the walk-thru list, we will make every effort to complete them within 60 days from closing. Sometimes ordered replacement items can take longer than 60 days but will be replaced as soon as it is received.

If you wish to report a problem or defect after closing, please do so by submitting a warranty request on our website ([www.jefflindseycommunities.com](http://www.jefflindseycommunities.com) select the warranty tab at the top) or email us at [warranty@jefflindseycommunities.com](mailto:warranty@jefflindseycommunities.com) as soon as you are aware of the problem. Please note that subsequent damage or damage that is worsened by a delay in reporting a known problem is not covered under warranty. If a known problem existed during the warranty period but was not reported until after the warranty had expired does not extend the warranty.

If you have an emergency issue concerning Plumbing, HVAC, Electrical, and Appliances, we have placed a sticker in your electrical breaker panel with their contact information. You can contact them directly after hours or on the weekend for **emergencies only** and they will respond within 24 hours. We ask that you also submit a warranty ticket online so we can follow up with you on the next business day. Any non-emergency items reported to us will be listed on a warranty ticket and given to a warranty representative. They will contact you within 2 business days of receiving your request and schedule an appointment to meet with you.

Jeff Lindsey Communities offers a one-year builder warranty on your new home from the date of closing. Just prior to the one-year anniversary in your new home, please submit a warranty list to our main office. We do not come back to do another walk-thru on your home, it is your responsibility to provide us with your list. As a customer courtesy, under normal lighting conditions nail pops and drywall cracking due to settlement and shrinkage will be repaired one time during the first year of occupancy. Jeff Lindsey Communities will then paint the areas that are affected by the drywall repair, but do not guarantee that the paint will match exactly. Jeff Lindsey Communities will not be responsible for repainting the entire surface or room due to drywall repairs. This also applies to any repairs that are made to the exterior of the home during the first year of occupancy. Please refer to your Homeowner Manual for more detailed information about the warranty coverage and regular homeowner maintenance.

\_\_\_\_\_  
Buyer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Buyer Signature

\_\_\_\_\_  
Date

Jeff Lindsey Communities  
Customer Care & Warranty Department  
[warranty@jefflindseycommunities.com](mailto:warranty@jefflindseycommunities.com)